

Survey Number	Part 5 Comment 5 on Library Employees	Part 5 Comment 6 on City Hall Employees	Part 5 Comment 7 on Council
5			Good Manager; Good Streetscape;
13	Awsome Building; Thank You;	Very Helpful;	Cut Mayor; Can not Afford Mayor & Manager;
14		Great Manager; Good Planner, Council, Mayor;;	Like Mayor;
15	Great Facility;	Great Manager;	Good Mayor;
16		Polite & Friendly;	Excellent Council; Excellent Mayor;
17	Nice Library; Great Volunteers;	Wonderful Deputy Clerk;	
19	Excellent Library; Good Library Employees;		
29			Lower Manager Salary;
31			Terrible Survey;
32	Some Employees Rude;	Employees Arrogant;	Improve Transportation;
41	Great Library;		
49		Manager Failed to Return Call;	
59		Reception Staff Needs Training;	
83			Can't Believe Manager would be arrested;
87	Great Facility; Great People;		
89	Very Friendly; Happy with Library;	Pleasant;	Mayor Married Them; Thank You;
91		Depends on Who;	Worst Council, Mayor, Manager Ever;
			Page 39

Survey Number	Part 5 Comment 5 on Library Employees	Part 5 Comment 6 on City Hall Employees	Part 5 Comment 7 on Council
92		0 Clerk/Treasurer a Mistake;	0
94	Value Library Service;		0
117	Enjoys Library Services;	Clerk Good;	0
123			0 Council Unprofessional;
128		0 Poor Manager;	0
131		0 Poor Manager;	0
136		0 Good Manager!	0
139		0 Manager Not Concerned With Citizen Issues;	Mayor Not Professional;
140			0 Mayor Not Professional;
143			0 Great Mayor; Used to Have Rubber Stamp Council;
146		0 Treasurer Professional; Deputy Clerk Poor;	0
149			0 Good Mayor & Council;
156			0 Wonderful Mayor;
157		0 Phone Call on Taxes not returned; Manager Makes Rash Decisions to Save Money;	0
172			0 Should not use term "General Motors Thinking";
173			0 Hard Working;
176	Love New Building;	Dislikes Manager;	Issues are Backwards; Dislikes Mayor;
			Page 40

Survey Number	Part 5 Comment 5 on Library Employees	Part 5 Comment 6 on City Hall Employees	Part 5 Comment 7 on Council
180		Not Trustworthy; Fail to Follow Through;	
185		Some Contacts Excellent; Others Bad;	
191	Library Important;	Dislikes Window; Staff Sometimes unattentive;	To be Commended;
200		Need to invite people in to discuss problems; To Much business in hallways;	
201	Thank You For New Library;		
212	Need More Courtesy & Help to Children;	Not There That Much;	Clicky; Cut & Dry by Manager; Not Receptive to Public Comments;
213	Library an Asset;		Mayor Is Excellent;
214	Have Not Used;		
221	New Library Lovely; Look Forward to Additional Services;		
230	Need More Open Hours;		
232		Manager Does Not Return Calls; Clerk Nice;	Dislikes Council; Dislikes Manager;
233		Dislikes Manager;	
238	Tounge and Cheek Comment;		
239	Kind & Helpful;		
246	Money Well Spent;		
249	Helpful & Curteous;	Does Not Believe Downsize Due to Budget;	
253			Very Poor Concern; Trys to be Professional;
			Page 41

Survey Number	Part 5 Comment 5 on Library Employees	Part 5 Comment 6 on City Hall Employees	Part 5 Comment 7 on Council
255		Employees Not Very Nice; Dislikes Clerk; Everyone Should Smile;	Replace Manager;
261	Should Have Equal Assessment Rather Than Millage;	Courteous;	
264	Good Library; Good Friend Group;		You Can't Please Them All, But You Try;
266		Dislikes Manager;	Dislikes Mayor;
267		On Average;	On Average;
270			Fix Up Gravel Streets;
273		Called And Could Not Get Answer on Leaf & Brush Pickup Schedule;	
276	Nice Library; Should Be in With Owosso for Services;		
280	Friendly; Helpful; Welcoming;		
283		Clerk & Deputy Clerk Rude;	
285		Dislikes Clerk & Deputy Clerk;	Council Does Not Always Work Well With Mayor;
286		Deputy Clerk Rude; Staff Compliment;	
287		Manager Rude on Water Complaint;	
288			Act on Citizens Concerns; Consider Concerns;
289			Vehicles Should Last A Few Years; Roads/Manes Before Ind;
294	Beautiful Facility; Wonderful Staff; Need More Programs;	Customers Sometimes Ignored At Window;	
297		Manager Poor;	
307	Need Water Outside Building;		