

Part 5 - Your Perceptions of City Employees & Elected Officials

Totals By Ward / Guest

		Count of Contact w/ City Employees					Ward or Guest
-N/A:	Contact w/ City Employees	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
43.81%	No	5	59	50	17	131	
56.19%	Yes	7	70	63	28	168	
	N/A	1	3	4	1	9	
	Grand Total	13	132	117	46	308	

		Count of Contact w/ Elected Officials					Ward or Guest
-N/A:	Contact w/ Elected Officials	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
	N/A	1	5	4	1	11	
63.30%	No	5	85	73	25	188	
36.70%	Yes	7	42	40	20	109	
	Grand Total	13	132	117	46	308	

		Count of DPW Knowledge					Ward or Guest	Excellent & Strong
-N/A:	DPW Knowledge	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
27.48%	Excellent	3	16	26	16	61	148 66.67%	
22.07%	Fair	2	19	21	7	49		
	N/A	5	40	32	9	86		
1.80%	Poor		1	2	1	4	Poor & Weak 25	
39.19%	Strong	3	49	26	9	87		
9.46%	Weak		7	10	4	21		
	Grand Total	13	132	117	46	308	11.26%	

		Count of DPW Response					Ward or Guest	Excellent & Strong
-N/A:	DPW Response	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
28.19%	Excellent	4	23	25	12	64	150 66.08%	
20.26%	Fair	3	15	18	10	46		
	N/A	5	36	32	8	81		
37.89%	Strong	1	45	29	11	86	Poor & Weak 31	
10.13%	Weak		10	11	2	23		
3.52%	Poor		3	2	3	8		
	Grand Total	13	132	117	46	308	13.66%	

		Count of DPW Courtesy					Ward or Guest	Excellent & Strong
-N/A:	DPW Courtesy	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
37.72%	Excellent	4	32	35	15	86	179 78.51%	
12.28%	Fair	2	10	12	4	28		
	N/A	5	35	30	10	80		
2.63%	Poor		2	1	3	6	Poor & Weak 21	
40.79%	Strong	2	46	32	13	93		
6.58%	Weak		7	7	1	15		
	Grand Total	13	132	117	46	308	9.21%	

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845		Count of DPW Concern					Ward or Guest		Excellent & Strong 150 67.57%
-N/A:	DPW Concern	Guest	Ward 1	Ward 2	Ward 3	Grand Total			
34.23%	Excellent	3	29	31	13	76			
16.67%	Fair	2	14	17	4	37			
	N/A	5	39	30	12	86			
5.41%	Poor		2	6	4	12		Poor & Weak	
33.33%	Strong	3	38	23	10	74		35	
10.36%	Weak		10	10	3	23		15.77%	
	Grand Total	13	132	117	46	308			

874		Count of DPW Professional					Ward or Guest		Excellent & Strong 157 68.26%
-N/A:	DPW Professional	Guest	Ward 1	Ward 2	Ward 3	Grand Total			
33.48%	Excellent	3	29	29	16	77			
16.96%	Fair	2	12	17	8	39			
	N/A	5	33	32	8	78			
6.96%	Poor		8	5	3	16		Poor & Weak	
34.78%	Strong	3	45	23	9	80		34	
7.83%	Weak		5	11	2	18		14.78%	
	Grand Total	13	132	117	46	308			

974		Count of Police Knowledge					Ward or Guest		Excellent & Strong 181 73.88%
-N/A:	Police Knowledge	Guest	Ward 1	Ward 2	Ward 3	Grand Total			
33.47%	Excellent	5	29	37	11	82			
18.78%	Fair	1	18	16	11	46			
	N/A	3	29	23	8	63			
2.45%	Poor		3	2	1	6		Poor & Weak	
40.41%	Strong	4	44	36	15	99		18	
4.90%	Weak		9	3		12		7.35%	
	Grand Total	13	132	117	46	308			

975		Count of Police Response					Ward or Guest		Excellent & Strong 171 55.52%
-N/A:	Police Response	Guest	Ward 1	Ward 2	Ward 3	Grand Total			
25.97%	Excellent	4	26	38	12	80			
18.51%	Fair	4	26	18	9	57			
	N/A	3	26	20	8	57			
1.95%	Poor		4	1	1	6		Poor & Weak	
29.55%	Strong	2	41	35	13	91		23	
5.52%	Weak		9	5	3	17		7.47%	
	Grand Total	13	132	117	46	308			

980		Count of Police Courtsey					Ward or Guest		Excellent & Strong 174 67.18%
-N/A:	Police Courtsey	Guest	Ward 1	Ward 2	Ward 3	Grand Total			
32.82%	Excellent	5	32	35	13	85			
18.53%	Fair	2	20	18	8	48			
	N/A	1	24	19	5	49			
7.34%	Poor	1	10	6	2	19		Poor & Weak	
34.36%	Strong	2	37	36	14	89		37	
6.95%	Weak	2	9	3	4	18		14.29%	
	Grand Total	13	132	117	46	308			

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910		Count of Police Concern	Ward or Guest					Excellent & Strong
-N/A:	Police Concern	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
31.85%	Excellent	4	31	32	12	79	149 60.08%	
22.98%	Fair	1	29	17	10	57		
	N/A	4	27	23	6	60	Poor & Weak 42 16.94%	
8.06%	Poor	1	10	7	2	20		
28.23%	Strong	2	27	30	11	70		
8.87%	Weak	1	8	8	5	22		
	Grand Total	13	132	117	46	308		

978		Count of Police Professional	Ward or Guest					Excellent & Strong
-N/A:	Police Professional	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
31.40%	Excellent	5	30	35	11	81	171 66.28%	
21.32%	Fair	2	21	20	12	55		
	N/A	1	24	21	4	50	Poor & Weak 32 12.40%	
6.20%	Poor	1	10	3	2	16		
34.88%	Strong	2	39	33	16	90		
6.20%	Weak	2	8	5	1	16		
	Grand Total	13	132	117	46	308		

842		Count of Fire Knowledge	Ward or Guest					Excellent & Strong
-N/A:	Fire Knowledge	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
46.19%	Excellent	5	34	36	16	91	163 82.74%	
15.74%	Fair	2	12	10	7	31		
	N/A	3	55	38	15	111	Poor & Weak 3 1.52%	
36.55%	Strong	3	28	33	8	72		
1.52%	Weak		3			3		
	Grand Total	13	132	117	46	308		
Highlight: No Poor Rating By Any Respondant! Congratulations Crew!! This is 1 of Only 3 in							1.52%	

832		Count of Fire Response	Ward or Guest					Excellent & Strong
-N/A:	Fire Response	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
44.10%	Excellent	4	32	34	16	86	165 84.62%	
13.85%	Fair	1	12	9	5	27		
	N/A	4	56	38	15	113	Poor & Weak 2 1.03%	
40.51%	Strong	4	30	35	10	79		
1.03%	Weak		2			2		
0.51%	Poor			1		1		
	Grand Total	13	132	117	46	308		

832		Count of Fire Courtsey	Ward or Guest					Excellent & Strong
-N/A:	Fire Courtsey	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
45.92%	Excellent	5	32	38	15	90	162 82.65%	
13.78%	Fair	2	11	9	5	27		
	N/A	2	58	37	15	112	Poor & Weak 7 3.57%	
0.51%	Poor			1		1		
36.73%	Strong	4	28	31	9	72		
3.06%	Weak		3	1	2	6		
	Grand Total	13	132	117	46	308		

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773	Count of Fire Concern	Ward or Guest					Excellent & Strong
-N/A:	Fire Concern	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
43.72%	Excellent	5	29	33	13	80	149 81.42%
15.85%	Fair	2	12	10	5	29	
	N/A	3	61	44	17	125	Poor & Weak
37.70%	Strong	3	27	29	10	69	
2.73%	Weak		3	1	1	5	
	Grand Total	13	132	117	46	308	5 2.73%
Highlight: No Poor Rating By Any Respondant! Congratulations Crew!! This is 1 of Only 3 in							

810	Count of Fire Professional	Ward or Guest					Excellent & Strong
-N/A:	Fire Professional	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
45.31%	Excellent	5	30	37	15	87	156 81.25%
15.10%	Fair	2	13	10	4	29	
	N/A	2	59	38	16	115	Poor & Weak
35.94%	Strong	4	26	31	8	69	
2.60%	Weak		2		3	5	
1.04%	Poor		2			2	7 3.65%
	Grand Total	13	132	116	46	307	

634	Count of Parks Knowledge	Ward or Guest					Excellent & Strong
-N/A:	Parks Knowledge	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
25.75%	Excellent	4	15	16	8	43	104 62.28%
30.54%	Fair	2	20	18	11	51	
	N/A	3	66	56	16	141	Poor & Weak
1.20%	Poor			1	1	2	
36.53%	Strong	4	27	21	9	61	
5.99%	Weak		4	5	1	10	12 7.19%
	Grand Total	13	132	117	46	308	

615	Count of Parks Response	Ward or Guest					Excellent & Strong
-N/A:	Parks Response	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
26.22%	Excellent	4	16	16	7	43	97 59.15%
32.93%	Fair	3	23	19	9	54	
	N/A	3	66	58	17	144	Poor & Weak
2.44%	Poor		1	2	1	4	
32.93%	Strong	3	22	19	10	54	
5.49%	Weak		4	3	2	9	13 7.93%
	Grand Total	13	132	117	46	308	

629	Count of Parks Courtesy	Ward or Guest					Excellent & Strong
-N/A:	Parks Courtesy	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
27.54%	Excellent	5	17	15	9	46	103 61.68%
29.34%	Fair	2	20	18	9	49	
	N/A	2	66	57	16	141	Poor & Weak
3.59%	Poor		2	2	2	6	
34.13%	Strong	3	24	21	9	57	
5.39%	Weak	1	3	4	1	9	15 8.98%
	Grand Total	13	132	117	46	308	

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596		Count of Parks Concern	Ward or Guest					Excellent & Strong
-N/A:	Parks Concern	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
26.54%	Excellent	5	16	14	8	43	92	
32.10%	Fair	2	21	20	9	52		56.79%
	N/A	2	69	57	18	146	Poor & Weak	
4.32%	Poor		3	2	2	7		
30.25%	Strong	3	19	19	8	49		
6.79%	Weak	1	4	5	1	11	18	
	Grand Total	13	132	117	46	308	11.11%	

623		Count of Parks Professional	Ward or Guest					Excellent & Strong
-N/A:	Parks Professional	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
28.14%	Excellent	6	18	15	8	47	100	
29.34%	Fair	2	17	22	8	49		59.88%
	N/A	2	65	57	16	140	Poor & Weak	
4.19%	Poor		4	1	2	7		
31.74%	Strong	2	22	19	10	53		18
6.59%	Weak	1	5	3	2	11	10.78%	
	Grand Total	13	131	117	46	307		

776		Count of Library Knowledge	Ward or Guest					Excellent & Strong
-N/A:	Library Knowledge	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
55.37%	Excellent	3	44	34	17	98	156	
7.91%	Fair	1	6	5	2	14		88.14%
	N/A	6	55	52	18	131	Poor & Weak	
1.13%	Poor			2		2		
32.77%	Strong	3	24	23	8	58		
2.82%	Weak		3	1	1	5	7	
	Grand Total	13	132	117	46	308	3.95%	

768		Count of Library Response	Ward or Guest					Excellent & Strong
-N/A:	Library Response	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
58.86%	Excellent	4	46	35	18	103	153	
6.86%	Fair	1	4	5	2	12		87.43%
	N/A	6	56	53	18	133	Poor & Weak	
1.71%	Poor		1	2		3		
28.57%	Strong	2	22	20	6	50		
4.00%	Weak		3	2	2	7	10	
	Grand Total	13	132	117	46	308	5.71%	

788		Count of Library Courtsey	Ward or Guest					Excellent & Strong
-N/A:	Library Courtsey	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
58.33%	Excellent	4	46	37	18	105	157	
7.22%	Fair	1	4	7	1	13		87.22%
	N/A	6	54	50	18	128	Poor & Weak	
2.22%	Poor		1	3		4		
28.89%	Strong	2	23	19	8	52		
3.33%	Weak		4	1	1	6	10	
	Grand Total	13	132	117	46	308	5.56%	

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760		Count of Library Concern	Ward or Guest					Excellent & Strong
-N/A:	Library Concern	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
55.17%	Excellent	4	42	34	16	96	152 87.36%	
7.47%	Fair	1	4	6	2	13		
	N/A	6	56	53	19	134	Poor & Weak 9 5.17%	
32.18%	Strong	2	26	21	7	56		
4.60%	Weak		3	3	2	8		
0.57%	Poor		1			1		
	Grand Total	13	132	117	46	308		

784		Count of Library Professional	Ward or Guest					Excellent & Strong
-N/A:	Library Professional	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
56.98%	Excellent	3	46	36	17	102	156 87.15%	
6.70%	Fair	1	4	5	2	12		
	N/A	6	54	51	18	129	Poor & Weak 11 6.15%	
30.17%	Strong	3	24	20	7	54		
6.15%	Weak		4	5	2	11		
	Grand Total	13	132	117	46	308		
Highlight: No Poor Rating By Any Respondant! Congratulations Crew!! This is 1 of Only 3 in								

972		Count of City Hall Knowledge	Ward or Guest					Excellent & Strong
-N/A:	City Hall Knowledge	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
29.44%	Excellent	2	30	29	12	73	182 73.39%	
18.95%	Fair	2	18	20	7	47		
	N/A	5	25	21	9	60	Poor & Weak 19 7.66%	
43.95%	Strong	4	51	42	12	109		
4.44%	Weak		3	4	4	11		
3.23%	Poor		5	1	2	8		
	Grand Total	13	132	117	46	308		

931		Count of City Hall Response	Ward or Guest					Excellent & Strong
-N/A:	City Hall Response	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
28.16%	Excellent	3	28	28	10	69	168 68.57%	
20.41%	Fair	2	20	21	7	50		
	N/A	5	26	22	10	63	Poor & Weak 27 11.02%	
5.71%	Poor		6	3	5	14		
40.41%	Strong	2	49	36	12	99		
5.31%	Weak	1	3	7	2	13		
	Grand Total	13	132	117	46	308		

975		Count of City Hall Courtesy	Ward or Guest					Excellent & Strong
-N/A:	City Hall Courtesy	Guest	Ward 1	Ward 2	Ward 3	Grand Total		
34.54%	Excellent	2	36	37	11	86	178 71.49%	
18.88%	Fair	4	15	19	9	47		
	N/A	5	25	20	9	59	Poor & Weak 24 9.64%	
4.82%	Poor		5	4	3	12		
36.95%	Strong	2	48	31	11	92		
4.82%	Weak		3	6	3	12		
	Grand Total	13	132	117	46	308		

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912		Count of City Hall Concern	Ward or Guest				Excellent & Strong
-N/A:	City Hall Concern	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
31.25%	Excellent	3	32	29	11	75	162 67.50%
19.58%	Fair	3	19	19	6	47	
	N/A	5	29	25	9	68	Poor & Weak 31 12.92%
5.83%	Poor		5	5	4	14	
36.25%	Strong	2	43	33	9	87	
7.08%	Weak		4	6	7	17	
	Grand Total	13	132	117	46	308	

941		Count of City Hall Professional	Ward or Guest				Excellent & Strong
-N/A:	City Hall Professional	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
31.84%	Excellent	2	32	32	12	78	169 68.98%
19.18%	Fair	4	17	17	9	47	
	N/A	5	26	22	10	63	Poor & Weak 29 11.84%
4.90%	Poor		5	4	3	12	
37.14%	Strong	2	48	34	7	91	
6.94%	Weak		4	8	5	17	
	Grand Total	13	132	117	46	308	

696		Count of Council Knowledge	Ward or Guest				Excellent & Strong
-N/A:	Council Knowledge	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
24.37%	Excellent	3	22	17	6	48	109 55.33%
25.89%	Fair	4	19	18	10	51	
	N/A	1	49	44	17	111	Poor & Weak 37 18.78%
7.61%	Poor		8	5	2	15	
30.96%	Strong	5	28	19	9	61	
11.17%	Weak		6	14	2	22	
	Grand Total	13	132	117	46	308	

653		Count of Council Response	Ward or Guest				Excellent & Strong
-N/A:	Council Response	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
20.10%	Excellent	4	17	14	4	39	95 48.97%
28.35%	Fair	4	19	22	10	55	
	N/A	2	51	44	17	114	Poor & Weak 44 22.68%
9.79%	Poor		11	6	2	19	
28.87%	Strong	2	25	19	10	56	
12.89%	Weak	1	9	12	3	25	
	Grand Total	13	132	117	46	308	

709		Count of Council Courtsey	Ward or Guest				Excellent & Strong
-N/A:	Council Courtsey	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
25.63%	Excellent	4	24	17	6	51	113 56.78%
25.63%	Fair	3	20	20	8	51	
	N/A	1	49	41	18	109	Poor & Weak 35 17.59%
8.54%	Poor		7	8	2	17	
31.16%	Strong	5	25	23	9	62	
9.05%	Weak		7	8	3	18	
	Grand Total	13	132	117	46	308	

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662	Count of Council Concern	Ward or Guest					Excellent & Strong
-N/A:	Council Concern	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
23.08%	Excellent	4	21	15	5	45	97 49.74%
26.67%	Fair	5	18	20	9	52	
	N/A	1	49	45	18	113	Poor & Weak 46 23.59%
9.74%	Poor		10	7	2	19	
26.67%	Strong	3	21	19	9	52	
13.85%	Weak		13	11	3	27	
	Grand Total	13	132	117	46	308	

684	Count of Council Professional	Ward or Guest					Excellent & Strong
-N/A:	Council Professional	Guest	Ward 1	Ward 2	Ward 3	Grand Total	
23.98%	Excellent	4	22	16	5	47	106 54.08%
26.02%	Fair	3	18	19	11	51	
	N/A	1	49	45	17	112	Poor & Weak 39 19.90%
9.18%	Poor		8	8	2	18	
30.10%	Strong	5	26	20	8	59	
10.71%	Weak		9	9	3	21	
	Grand Total	13	132	117	46	308	